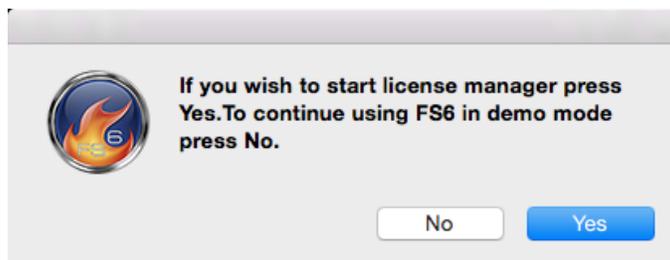




Activating Fire Studio

If you've just installed Fire Studio or are still running the software as a demo, upon launch you will be presented with a pop-up box. (NOTE: If you are installing Fire Studio 5.4, you may still follow this guide. While it is written for Fire Studio 6, it also applies to ver. 5.4)



Click **No** to run as a demo or **Yes** to launch the License Manager. If you've purchased a license or currently hold a license for Fire Studio 5 or 6, you can click **Yes** to enter in your credentials (found your purchase email).

Activating Fire Studio

- ***Your License ID and Activation Password will be required for activation.*** You can find this information on your email that was sent to you describing the new Customer License Portal. These credentials will be provided by Digital Combustion, Inc. when your order has been processed (after purchasing) or if you have been authorized for the *Full Trial*. Please keep this information securely in your records to protect against unauthorized use and also for future activation or deactivation purposes.
- ***An Internet connection is required for activation.*** However, this connection can be on a separate computer. Read more in the sections below.
- Purchasing a license for a Fire Studio product allows 1 activation per license. If you follow the instructions in this manual correctly, you can move your active license an unlimited number of times. Additional, non-concurrent activations may be provided by Digital Combustion on a case-by-case basis. Please contact Digital Combustion for further information.
- Initial installation always begins as an Instructor Edition Demo. When you activate, the software will configure itself according to the entered code. Player codes will set the software to a Player Edition, an Instructor code to an Instructor Edition, and a Commlink code to Commlink software.
- In nearly all cases, you should never activate on top of an already activated license. If you've made a mistake and used the wrong credentials, deactivate the license first, then use your new information to activate again.

Launch the License Manager (Windows)

When you are ready to activate (or deactivate) the software, you must proceed into the License Manager. If your trial period has expired, you will automatically be brought to this menu and not allowed to proceed without activating.

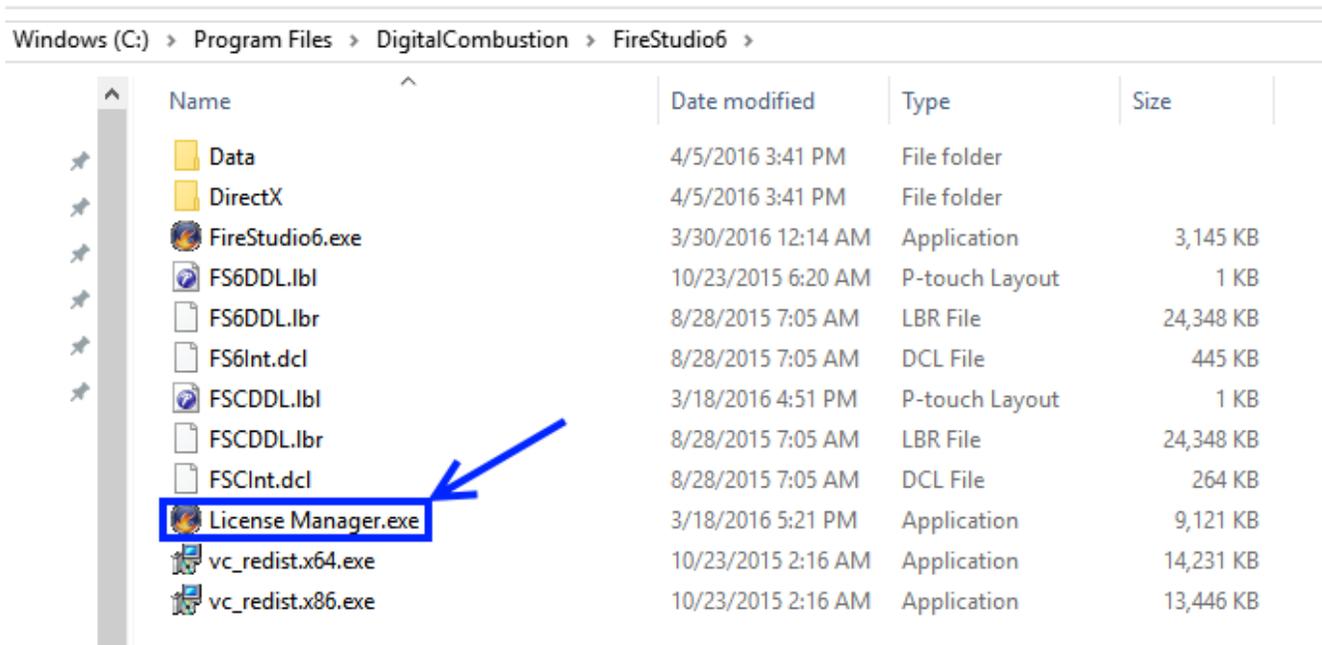
Win 7: Windows Start Menu → (All) Programs → FireStudio6 → License Manager

Win 8: (From the Metro interface) All Apps -> FireStudio6 -> License Manager

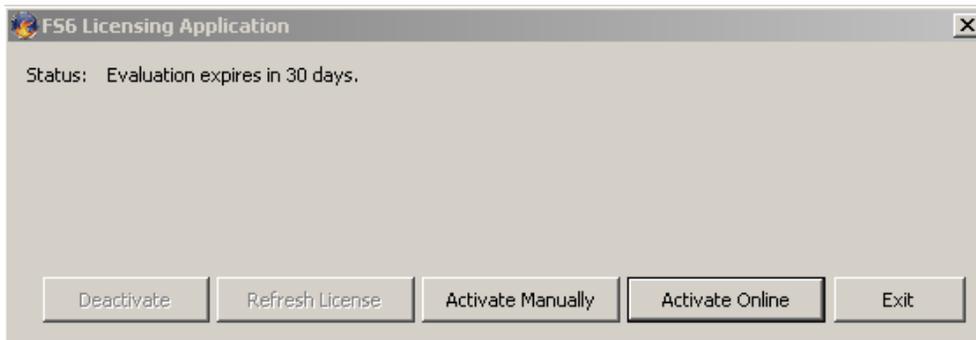
Win 10: Windows Start Button -> All Apps -> FireStudio6 -> License Manager



Or open *Windows Explorer* and navigate to the file directly. Double-click on the *License Manager* application.



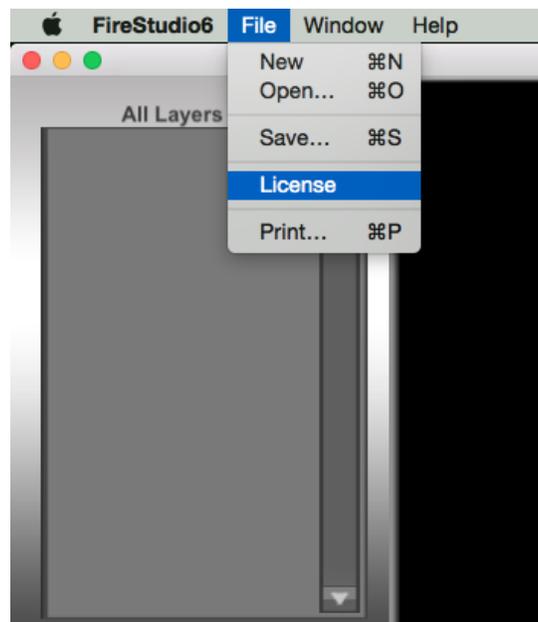
The License Application will appear like the screenshot on the next page:



Your status may be different depending on whether you've been using the demo or if the software has already been activated.

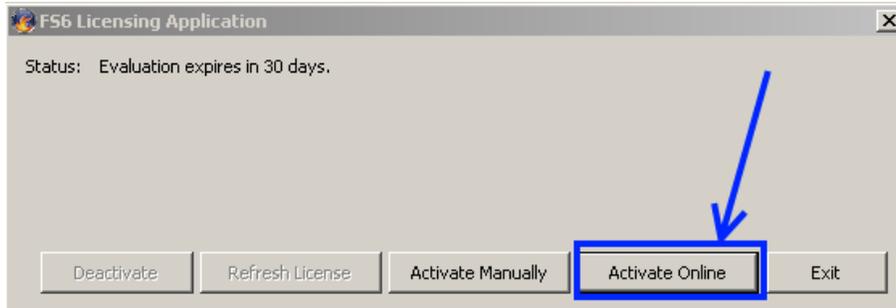
Launch the License Manager (Mac)

With Fire Studio started click on the *File* menu option at the top of your screen and choose License. If your trial has expired, you should be brought into the License Manager automatically.

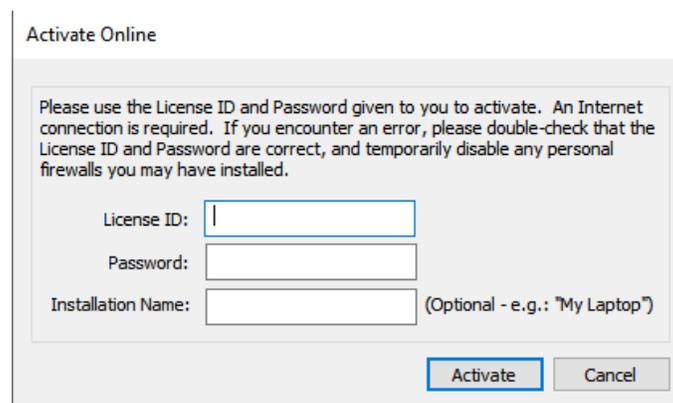


Activate Online **Best Method**

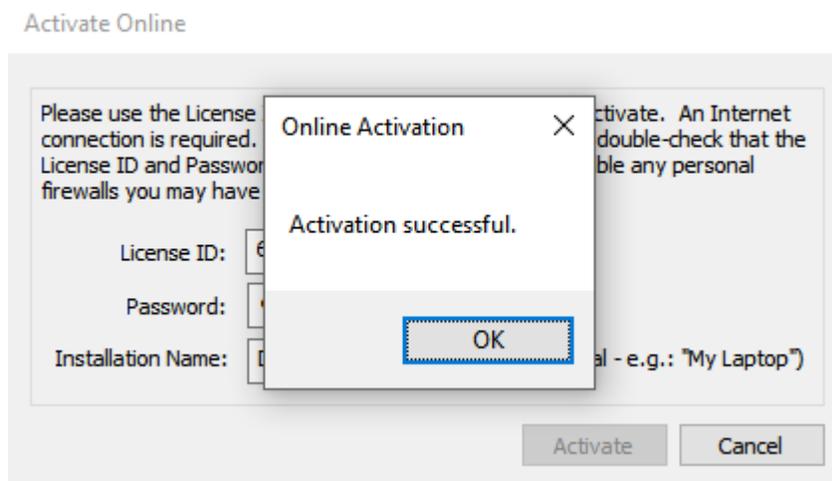
Using Activate Online provides the fastest way to activate Fire Studio. Click on the button labeled **Activate Online**. **DO NOT USE MANUAL ACTIVATION!**



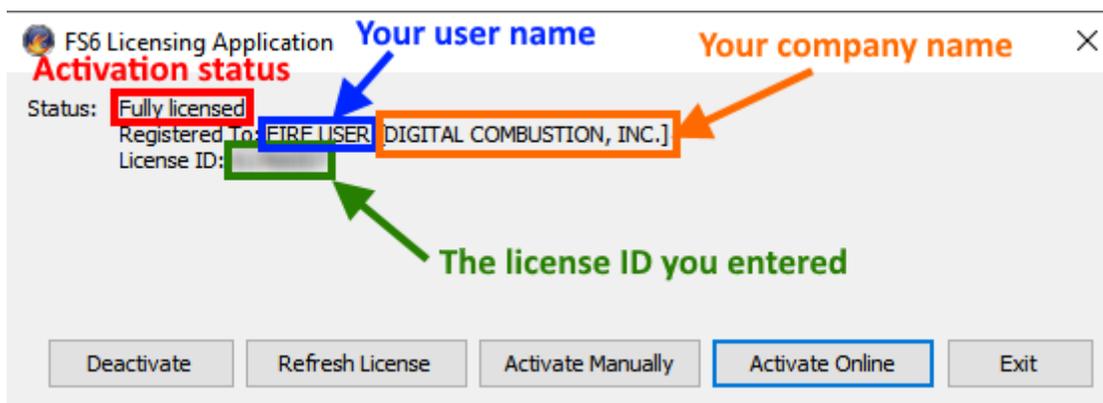
Type in your credentials in the appropriate fields. The Installation Name field is optional but provides a way to identify that particular computer when managing your licenses through the License Portal. We highly recommend entering a nickname or computer ID to help you differentiate this install.

A screenshot of the 'Activate Online' dialog box. The title is 'Activate Online'. The main text reads: 'Please use the License ID and Password given to you to activate. An Internet connection is required. If you encounter an error, please double-check that the License ID and Password are correct, and temporarily disable any personal firewalls you may have installed.' Below the text are three input fields: 'License ID:' with a text box containing a vertical cursor, 'Password:' with a text box, and 'Installation Name:' with a text box. To the right of the 'Installation Name' field is the text '(Optional - e.g.: "My Laptop")'. At the bottom right are two buttons: 'Activate' and 'Cancel'.

Click *Activate* to initiate the automatic activation process. The License Manager will communicate over the Internet to the license server to validate your credentials.



If successful, you will receive a pop-up like in the screenshot provided. Click *Ok* and you'll be brought to the status screen.



With the status listed as *Fully Licensed*, you're ready to start using Fire Studio. Click *Exit* and then start Fire Studio as normal.

Activation Failure?

There are some circumstances in which your activation by either of the methods above might fail:

1. Fire Studio is already activated.
 - You should be able to use the software normally.
2. You do not have admin rights on your computer.
 - In most cases, admin rights are necessary to certify the License ID and install the proper files on your system. Your IT department may need to perform the activation or provide you with access rights to do so.
3. You have reached the limit on the number of activations allowed for the license number you are using.
 - You can deactivate another machine to free up an activation.
 - Contact Digital Combustion if you believe there should be an available activation. You can also check your license status through the Customer License Portal.
4. You've attempted to *Activate Online* and are prevented from connecting to the license server because of a firewall, proxy, or anti-virus program running.
 - Temporarily shut down your anti-virus software or firewall to perform the activation and try again.