



DIGITAL COMBUSTION

9121 Atlanta Ave #705 Huntington Beach CA 92646

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To whom it may concern,

FastSpring is our sole source distributor for our software titles and services*. We do this as FastSpring can handle the complex sales tax compliance for our worldwide sales and currency conversion and provide foreign payment options. This allows us to provide a consistent sales and support experience for our customers.

This letter is to confirm that Digital Combustion Inc.'s products, including but not limited to Fire Studio and CommLink, are sole source products in the U.S.A.. Sold exclusively via FastSpring.com for Digital Combustion. However, Digital Combustion will be your main point of contact sales, orders and are the direct support provider following your purchase.
<http://www.digitalcombustion.com>

(*See limited value added reseller exception below).

*It is possible to purchase Fire Studio software at the time of receiving training from BShifter.com/Blue Card Command. Limited as a value-added service only when included with their training program or on site instruction. Not all Digital Combustion products are available to BShifter to supply, but is limited to within their specific training offerings. BShifter.com also has to purchase via FastSpring, our world-wide distributor.

Please send Digital Combustion all vendor forms, orders, purchase orders or any of pre-purchase or post purchase communications directly to us at

support@digitalcombustion.com or sales assistant you been working with. We handle all orders on your behalf for purchase via FastSpring. If paying with paying by card or check, simply click "Accept and Continue" at the bottom of the quote than select your preferred payment method. Delivery is immediate with electronic card payments.

If you require additional information please do not hesitate to contact us at (800) 884-8821 during our regular business hours M-F 8:00 – 3:30 PST or email us at support@digitalcombustion.com.

Sincerely,

Doug Prochnow , CFO
Digital Combustion, Inc.